

Proton MC2 Navigation Map Update Method (For End User)

Updated as of: 12th April 2022

Content

1. MC2 Navigation map update method.....	2
1.1 Online full map data update.....	2
1.2 Online routine map data update.....	7



1. MC2 Navigation map update method

Navigation of MC2 map update method including :

- Online full map data update
- Online routine map data update

1.1 Online full map data update

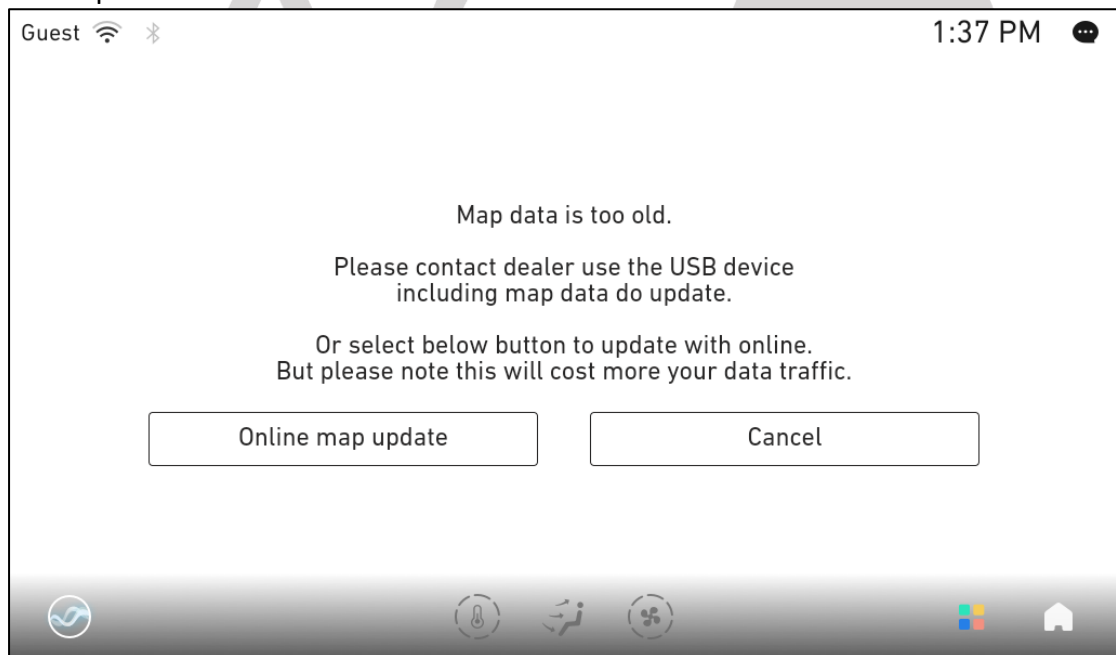
Precondition :

If the map has not been updated for more than 2 years, online full map data update will be triggered.

Update step:

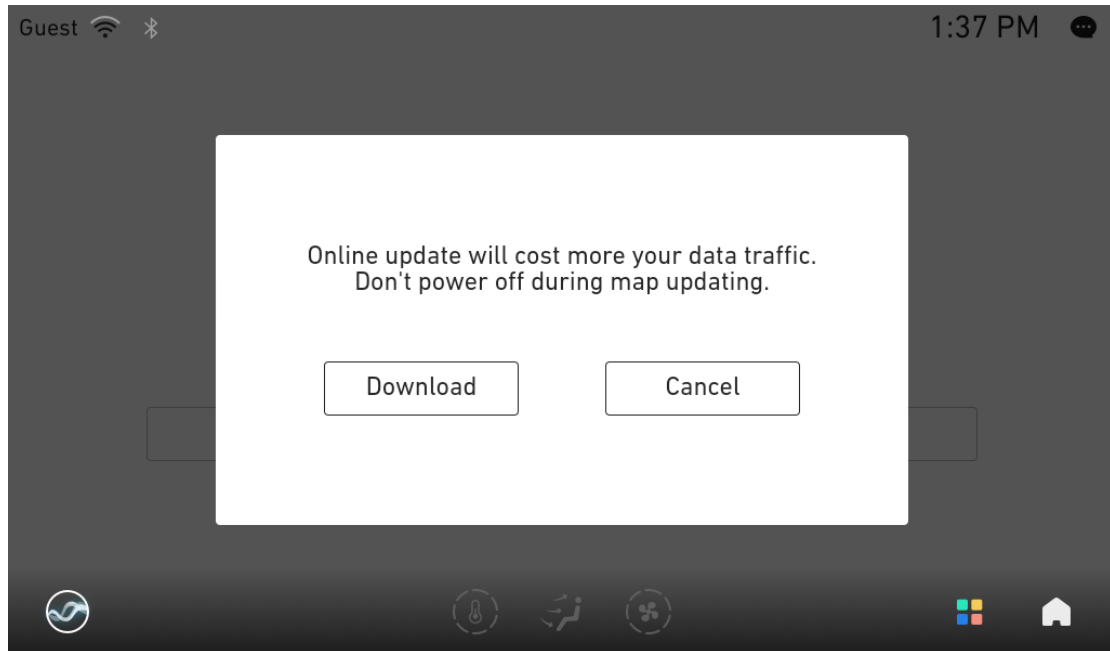
Step 1:

Start the navigation app, the navigation will be prompted to check whether the current map version is more than two years away from the current time. If it's more than two years, the following page will pop up to guide the user to update the online full map data.



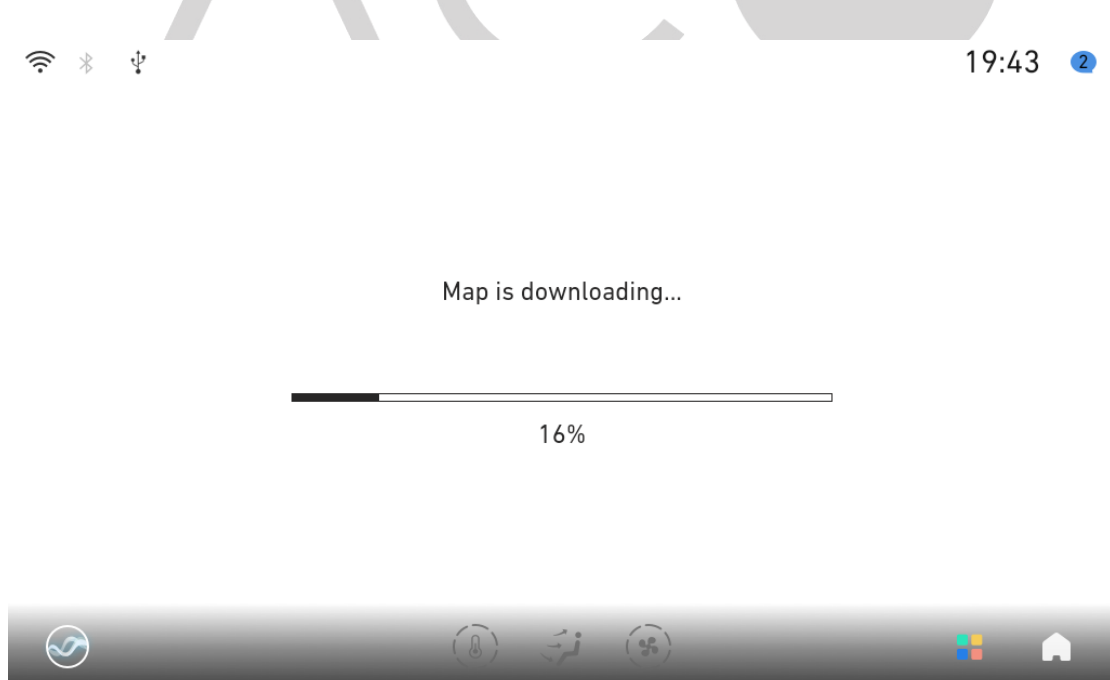
Step 2:

Click "Online map data" > User will be prompted whether to download update or otherwise.



Step 3:


Once user clicked "download", the screen will display download progress. Downloading process will normally take approximately 10 minutes or more depending on the user's network connection.

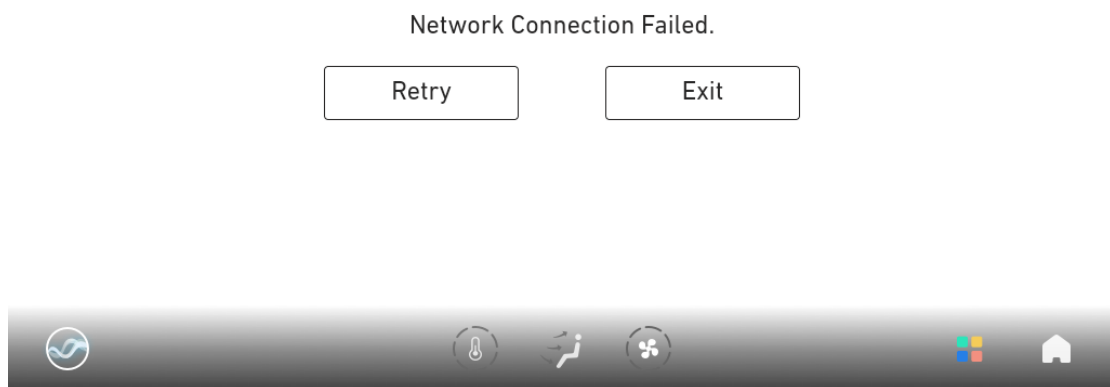


If the screen is not displaying download progress but “network connection failed” notification appeared, please check the following: -

- Please confirm the network connection of the car, Poor car network connection
- If network connection is stable, please click “Retry” to attempt download again,
- If you are unable to download after few attempts, click “Exit” and re-enter navigation app to retry
- If the network connection is unstable, few attempts might be necessary to successfully start with the download
- If steps 1-4 do not work, please contact Proton dealer.

Guest   

13:35 



Step 4:

If you see “Map download failed” popup while downloading is in progress, please check the following: -

- Poor car network connection.
- If network connection is stable, please click “Retry” to attempt download again;
- If the network connection is unstable, few attempts might be necessary to successfully start with the download;
- If steps 1-3 do not resolve the issue, contact your nearest Proton dealer for further assistance.

Map download failed.

Retry

Exit



Step 5:

Download is successful once the download progress bar reaches 100%. Downloading process will normally take approximately 2 minutes or more depending on the user's network connection.

Map is updating...




Step 6:

If you see “Map update failed. Please contact dealer” notification appears while updating, please check the following:

- First please click “Confirm” to exit navigation APP and re-enter navigation APP to download again.
- After few failed attempts, please restore to factory settings and retry download.
- If steps 1-2 do not resolve the issue, contact your nearest Proton dealer for further assistance

Guest  

16:53 

Map update failed.
Please contact the Dealer.

Confirm



Step 7:

Once installation has been completed, “Map update complete” notification will pop up on the screen.

Click “Confirm” to exit navigation APP and re-enter navigation APP to use the updated map data.

Map update complete.
Navigation system is about to exit.

Confirm



1.2 Online routine map data update

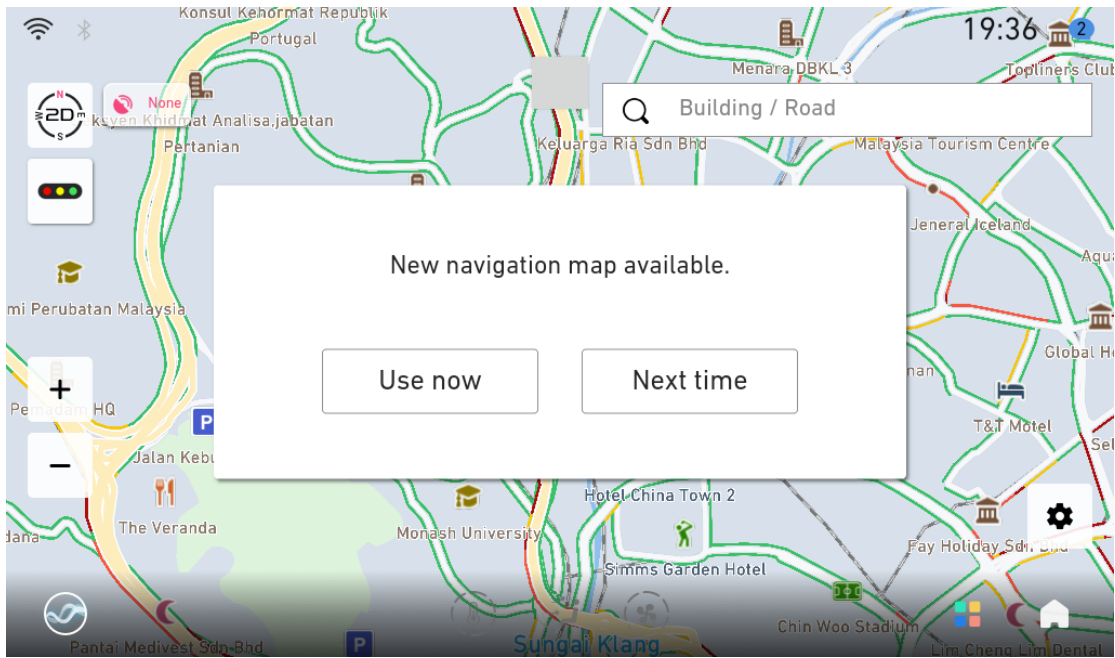
Precondition:

If the system detected obsolete offline map data in the IHU, the software would compare the map data version when there is a stable network connection. If a newer version is detected, it will automatically download new map data from the cloud in the background and update the old map data of the IHU.

Update step:

Step 1:

Upon entering the navigation, the system will automatically compare the map data version. If the cloud has a different version than of the IHU, the background map data download and update will start. If “New navigation map available” popup appears, this means that the update is successful.

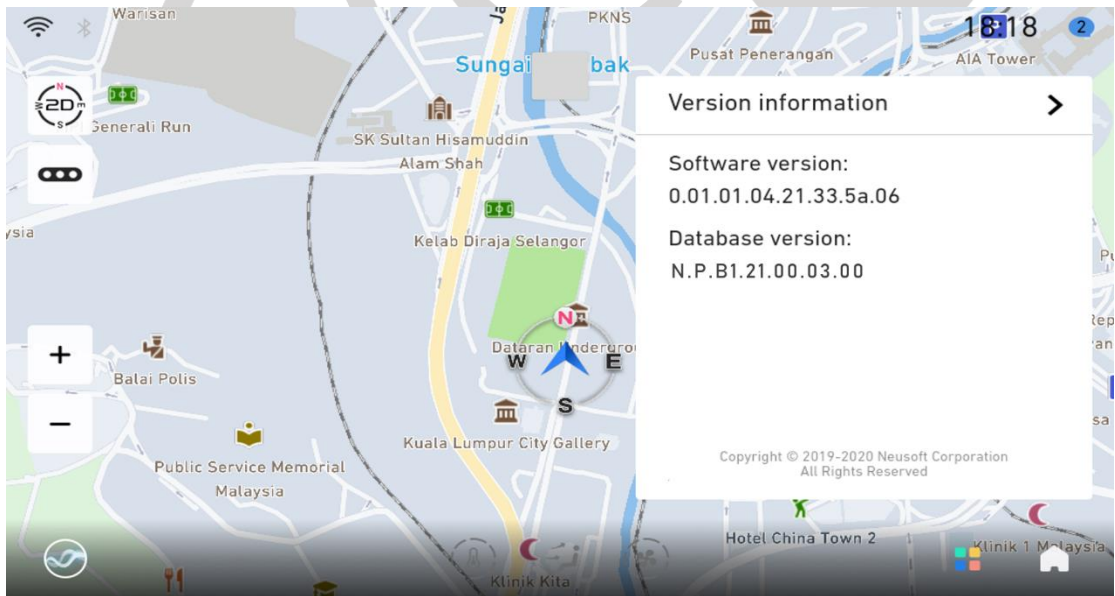


Note: Updating process will be done in the background and current navigation will function normally. If the update process is interrupted, the system will resume update once there is a stable network connection.

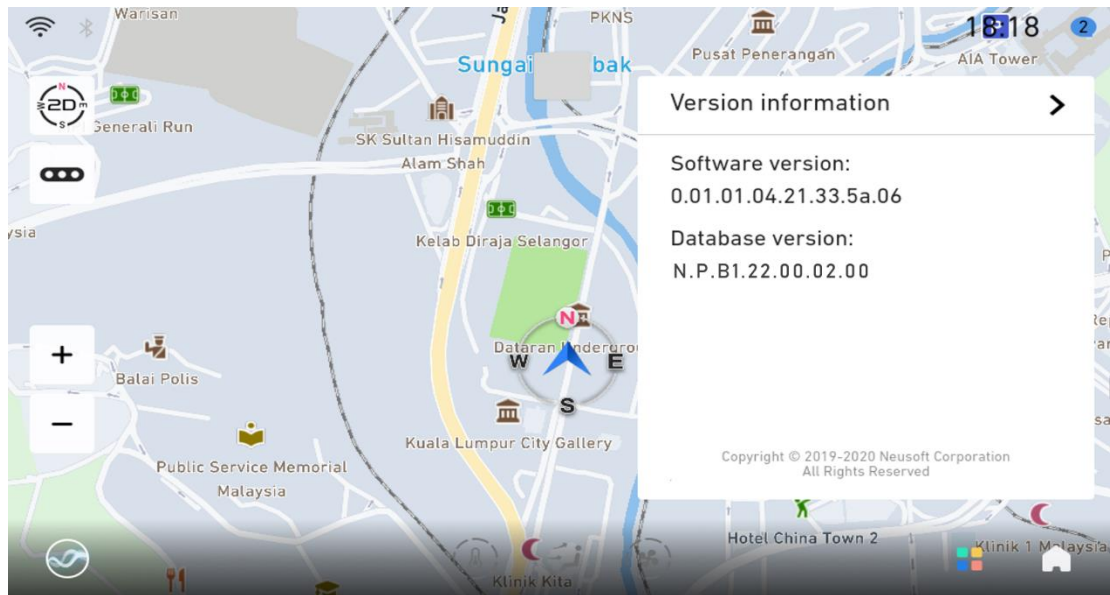
Step 2:

Click “Use Now” to start using the updated navigation version. You may confirm the map version from the navigation settings.

I.e., Before map update the map version is: N.P.B1.21.00.03.00



After update: Version N.P.B1.22.00.02.00



Step 3:

By selecting “Next time”, navigation will presume with the old map data. Updated map data will start when new navigation is entered.

