

COMMUNITY GUIDELINES

Last updated: 1 March 2023

At ACO Tech Sdn. Bhd. (Registration No: 201901028783 (1338112-W)) (“**ACO TECH**”, “**us**”, “**our**” or “**we**”), we aspire to ensure that our community guidelines (“**Community Guidelines**”) protect our users from harmful content and virtual abuse. We are building a safe and authentic community where people can create, share, and connect with others. As we grow, we are committed to maintaining a supportive environment within our community.

We created these Community Guidelines to help you to understand and to protect this wonderful community. By accessing/using our mobile application known as ATLAS Auto (“**Mobile Application**” or “**ATLAS Auto**”) and/or by registering an account in ATLAS Auto (“**Account**”), you agree to our Community Guidelines particularly when you submit any Content to the Mobile Application in addition to our Website Terms of Use and Privacy Notice. All terms, words and expressions used herein shall be interpreted as defined in the Website Terms of Use, unless stated otherwise. We are committed to these Community Guidelines, and you should too. Acting beyond this limit may result in Content being deleted, account disabled, or other restrictions as we deem fit.

We respect freedom of speech and expression and we comply with the relevant laws, rules and regulations in Malaysia. As such, we prohibit any Content in ATLAS Auto to be indecent, obscene, false, menacing, or offensive in character with intent to annoy, abuse, threaten or harass any person.

The Community Guidelines are not exhaustive, and the description of the prohibited contents are as follows:

(i) Indecent Content

Material which is offensive, morally improper and against current standards of accepted behaviour. This includes nudity and sex.

(ii) Obscene Content

The test of obscenity is whether the Content has the tendency to deprave and corrupt those whose minds are open to such communication.

Specific consideration:

- Explicit Sex Acts/Pornography
- Child Pornography
- Sexual Degradation

(iii) Violence

We prohibit violent Content - never threaten to harm a person, a group of people, or someone’s property.

Specific consideration:

- Offensive violence
- Imitable violence
- Sexual violence
- Violence towards or involving young, vulnerable audiences

(iv) Menacing Content

Content that causes annoyance, threatens harm or evil, encourages or incites crime, or leads to public disorder is considered menacing and is prohibited.

- Hate propaganda, which advocates or promotes genocide or hatred against an identifiable group, must not be portrayed. Such material is considered menacing in nature and is not permitted.
- Information which may be a threat to national security or public health and safety, is also not to be presented.

(v) Bad language

Bad language, including expletives and profanity is offensive to many people. The use of crude words and derogatory terms are most likely to cause offence and especially if the language is contrary to audience expectation. For example:-

- Offensive Language
- Crude References
- Hate Speech
- Violence

(vi) False Content

Content, which contains false material and is likely to mislead, due to amongst others, incomplete information is to be avoided. Content is false where prior to communications reasonable measures to verify its truth have not been adopted or taken. Content, which is false, is expressly prohibited except in any of the following circumstances:

- Satire and parody;
- Where it is clear to an ordinary user that the content is fiction.

(vii) Content for children

Content for children must not contain scenes of violence, which minimise or gloss over the effects of violent acts.

Specific attention:

- Violence
- Safety, Security and Imitable Acts

(viii) Family Values

Content should reflect an awareness of the need to avoid and overcome biased portrayals on the basis of gender.

(ix) Persons with Special Needs

There is a risk of offence in the use of humour based on physical, mental or sensory disability, even where no malice is present. Reference to disability should be included only where relevant to the context and patronising expressions replaced by neutral terms. It should be possible for persons with special needs to be included in programmes of all kinds.

(x) General Prohibitions

No posts/activities shall contain the following Content or element:-

- Seditious Content
- Threats to National Security
- Fraud
- Infringement of copyright/intellectual property
- Defamation
- Insulting a religion
- Identity theft
- Distribution of destructive weapons
- Gambling/Betting
- Threats to life/property
- Hacking
- Infringement of personal data
- Deliberate intention to cause racial disharmony
- Actions which insult the modesty of a person
- Child pornography/sexual communication with children
- Illegal Content
- Harmful Content
- Virtual abuse

You are fully responsible for the Content you post. If you see any Content that violates our Community Guidelines, please help us by reporting to talkto@myatlas.com.my.

All Content are linked to your Account where we reserve the right to disclose to the relevant regulatory authorities should they require it for valid purposes and/or as required by law. While we will use our best endeavour to protect our users'

right to privacy, we regret that we are unable to extend this privilege if they are in clear breach of the applicable law, rules and regulations. We sincerely encourage users to be caring and be responsible when you submit any Content to ATLAS Auto and it would be at our absolute discretion to regulate the users' Content. Violators run the risk of Content being removed or account being disabled permanently for repeated violations.

If you feel that your Content or comment has been unfairly rejected or that you have been blocked/banned without just cause, please write us an email at talkto@myatlas.com.my within fourteen (14) days stating your reasons as to why the decision should be reviewed.

If your Content violates our Community Guidelines, your Account will be issued a strike and we will notify you via your registered email in ATLAS Auto. Each strike means that you will be not allowed to post Content in ATLAS Auto for the periods as stipulated below :-

First strike	Twenty-four (24) hours;
Second strike	Seven (7) days; and
Third strike	One (1) month.

Should you have any further violation after the third strike, we reserve the right to restrict your ability to create any Content in ATLAS Auto at our discretion, including restricting you from using any ATLAS Auto's functions/features as we deem fit. This violation will be considered as violating our Terms of Service and may result in termination of your Account at our sole discretion.

We reserve the right, to change, modify, add, or remove portions of these Community Guideline at any time at our sole discretion. You should visit the Mobile Application regularly to make note of any changes we have made on our Community Guidelines. Your continued use of the Mobile Application upon the publication of the revised Community Guidelines on ATLAS Auto constitutes your acceptance to the changes.

If you have more questions, you can contact us at talkto@myatlas.com.my.